



# Record & Replay™

## **interactive telesis:**

More than talk: Proven Success.  
More than technology: Solid Solutions.

### Missed the Conference Call? No Problem.

An enabling technology for the teleconferencing industry, Record & Replay makes a digitally recorded conference available for playback via online demand. By providing a “virtually live” digital audio copy of a meeting, you’ll make sure those who need

the information, have the information -- and they can access it at their own convenience. Customers report that Record & Replay has greatly improved their audience participation in conference calls because scheduling conflicts are eliminated.

### Total Access - Anytime From Anywhere

The recorded conference can be accessed by multiple users via a toll-free or direct dial number at any time and from anywhere in the world. With our IVR and web service,

Interactive Telesis can help you enhance your conference offerings and increase your sales.

### Ease-of-Use

Callers will enjoy Record & Replay’s simple touch-tone interface. The system is added to your conference as a silent participant and the moderator can start the recording at any time, with no interruption to the call.

At any time during the session, callers have the option to pause, forward or rewind. The ability to quickly navigate through the session promotes higher information retention for the caller.



# R&R<sup>TM</sup> Record & Replay

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## Features

- Dedicated account manager
- 24/7 technical support
- Self administration via IVR (DTMF) or web
- Password/passcode protection
- Dial-in access
- Customized greeting capabilities
- Alternate languages available
- Audio playback via web access
- Unlimited recording length
- Customizeable online trend and capacity reporting
- Customizeable usage and billing reports

“With Record & Replay, you never have to miss a conference call again.”

## ... and Benefits

**No Equipment Required-**  
Interactive Telesis maintains the hardware and software. No telecom hassles. We handle it all for you - saving you additional overhead costs.

**Service Level Agreement-**  
Level III maintenance ensures a secure and consistent system.

**Instant Scalability-**  
Telephony hardware that expands to fit your needs.

To learn more about this product:  
Please Call: 800-931-5050 and simply say “Sales”